**Indie’s user stories**

1. As a customer, I want to be able to view my booking history with time and date, so I book a service for upcoming weeks accordingly (8)

**Criterion 1**: Given that the customer has booked appointments with the company before, when they click on booking history, they should be able to see a list of previous bookings with time and date

**Criterion 2 :** Given that the customer hasn’t booked appointments with the company before, when they click on history, they will not be able to see any booking

1. As an employee, I would like to submit a request for schedule change for upcoming weeks so I can work for longer hours or more days if needed (8)

**Criterion 1:** Given that the worker is logged in and when selecting “Add availability” with days and time, then system marks the appointment and is visible to the admin as marked

**Criterion 2** : Given that the employee’s schedule changes, when they log in they can submit a request for a schedule change, and when selecting “Delete availability” with days and time, then system marks the appointment and is visible to the admin as marked

**Oscar’s User Stories**

3) As a worker I would like to be able to see a full timetable of the week so I can see visually my work hours (5)

**Criterion 1:** Given that the worker is signed in, and they have been scheduled working times, when selecting timetable, the timetable will be shown with blocks of times when they are assigned

**Criterion 2:** Given that the worker is signed in, and they have been schedule times, and they can see the timetable, when clicking on a booking, they will be able to access functions such as requesting reschedule and requesting cancellation

4) As an admin, I would like to be able to change/add contact details to the company so that it is visible to customers when they look for it on the application. (3)

**Criterion 1:** Given that contact details have not been added, and an admin account is signed in, when clicking on “Edit Details”, fields can be filled in with values according to contact details (e.g Email, Address, Phone Number).

**Criterion 2:** Given that the contact details have already been added, when an admin account is signed in, they will see details about the company

**Andhika’s User Stories**

**5)**  As a customer, I want to be able to leave a review for the service so that I can give feedback or satisfaction comment (5)

**Criterion 1:** Given the user is on review page, when the user clicks leave a review and fill the field with correct format then review will be submitted.

**6)** As a worker, I want to be able to get notifications if there are new appointments so that I can organize my timetable. (1)

**Criterion 1:** Given the worker is in dashboard, when worker receive new appointments, then alerts will pop up to notify the worker.

**Yuepeng Du’s User Stories**

7) As a customer, I want to be able to check the email for contacting the company, so I can email them my new request (3)

**Criterion 1:**  Given the customer is on the login page, when he successfully logged in and click the Contact us link on the sidebar, then all the contact details for the company shows up.

8) As an admin, I want to be able to modify the about me for my company webpage, So I can update new information if there has a change. (3)

**Criterion 1:** Given the admin is logged in to the system, when he changes information that require modification on the backend, then the front end synchronizes with the new information after refresh.